



Animal Medical Clinic, P.C.
4296 University Dr. NW
Huntsville, Al 35816
(256) 837-9700
M-F 7:30-6:00
After Hours Emergencies:
256-533-7600

Pet Visitation Protocol

While Animal Medical Clinic embraces the client patient bond, our primary concern must be the overall health status of all hospitalized patients. Patient visitation cannot compromise the practice's ability to meet patient's medical needs in an efficient and effective manner.

This pet visitation protocol serves as a means to provide clients with the opportunity to spend time with their sick pets while allowing for the continued care of all patients.

1. Patients housed in the isolation room or otherwise considered contagious will not be approved for visitation.
2. Veterinarians will update visitation information each morning following rounds. Only the patient's veterinarian can decide whether a visit is in the best interest of her patient. If the veterinarian decides a client visit is not in the patient's best interest, she will communicate this decision to the client. Patient care technicians will advise clients of the practice's pet visitation policy and schedule an appointment if the veterinarian has approved a visit.
3. Pet visits should be scheduled between 12:00 and 2:00 p.m. daily. Visits outside these times are discouraged, however, if necessary and dependent on exam room availability the practice will make every effort to meet the needs of the client.
4. Pet visits will be limited to 15 minutes.
5. Patients elimination is encouraged prior to the client's arrival and through medically appropriate means. Patients are groomed appropriate to their medical condition. Once the client arrives, a practice team member will either bring the pet to the assigned exam room or if the pet is too ill to move, bring the client to the pet's area. Blankets should be provided for patient comfort. Whenever possible, the client will be left alone with the patient. The practice team member will check back with the client mid-way through the visit.
6. Following the visit, a practice team member will return the patient to their appropriate location.